

To: Relevant Depart.

Warranty Letter

This letter is to certify that EPEVER HP3541-AH0630P20A Off-Grid Inverter Charger comes with a standard 2-year warranty from its commissioning and a 8-year expected life.

Brand: EPEVER

Manufacturer: HUIZHOU EPEVER TECHNOLOGY., LTD.

- Claim procedure:**

Before requesting warranty service, check the Operation Manual to be certain that there is a problem with the controller and inverter. Contact our local distributor in Mexico (Exel Solar SAPI de CV) to request and RMA (Return Merchandise Authorization) while providing proof of date and place of purchase, as well as model number, serial number, detailed explanation for the failure, the module type and size, type of batteries and system loads. To obtain rapid service under this warranty, the returned products must include this information which is critical to a rapid disposition of your warranty claim.

- This warranty does not apply under the following conditions:**

1. Damage by accident, negligence, abuse or improper use.
2. Load current exceeding the ratings of product.
3. Unauthorized product modification or attempted repair
4. Damage results from acts of nature such as lightning, weather extremes

Firma autorizada por parte de EPEVER/Authorized Signature on behalf of EPEVER

For and on behalf of
Name: Samuel Sun *HUIZHOU EPEVER TECHNOLOGY CO., LTD.*
Title: Regional Sales Manager *Samuel Sun*
Company: Huizhou EPever Technology Co., Ltd. *Authorized Signature(s)*
Email: samuel@epever.com
Date: 13-August-2025

